

# Alexander Kunze

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Github: <https://github.com/alexCKunze>

## Skills

### Systems Administration

· Proficient with Linux and Windows administration

### Communication

· Skilled at writing concise technical documents

### Networking

· Solid understanding for computer networking

## Awards

### Dean's List

**Fall 2021 - Spring 2023**

Maintained a 4.0 GPA Average

## Projects

### Static Site Generator

[Kiwi-SSG](#)

### Discord Moderation Bot

[KiwiBOT](#)

## Languages

### Python

Wrote a Discord moderation bot

### Bash

Wrote a static site generator

## Summary

# I am motivated towards developing work-applicable skills within the field of IT.

## Experience

### Facility Gateway Corporation

August 2023 - Present

IT Help Desk Technician

Madison, WI

- Create, update, and maintain general IT documents
- Support users both on-site and remotely
- Windows Server Administration
- VMWare ESXi management (upgraded from 5.5 to 8)
- Configured Veeam for VM backups/replication
- Configure & Actively Monitor Security Cameras
- Work with varying network devices (e.g., Netgear & Cisco devices)

### 1847 Stamm House

August 2022 - June 2023

Host/Runner

Middleton, WI

- Greeted customers upon arrival and provided an excellent customer experience
- Helped customers with questions and concerns during their visit
- Ran food to customers, and solved problems with any issues that arose

## Education

### Madison College

August 2021 - August 2023

Cybersecurity Specialist

Information Technology

3.976

Associate's Degree in Cybersecurity